



**SANDENVENDO AMERICA, INC.
NEW EQUIPMENT WARRANTY
V21 VENDING MACHINES
United States / Canada / Mexico**

- I. This warranty benefits each current owner of a V21 vending machine, whether that owner is the original purchaser or a transferee.
- II. SandenVendo America, Inc. warrants each part of each new vending machine for a period of fifteen (15) months from the date of shipment, to be free from defects in material and workmanship. This Warranty DOES NOT include fluorescent light bulbs, fuses, finish or operating supplies.
- III. The hermetically-sealed refrigeration system used in machines designed to vend bottles, cans, and aseptic cartons is warranted to be free from defects in materials and workmanship for six (6) years, provided the hermetically-sealed portion of the system has not been opened or damaged. This six (6) year warranty DOES NOT include fan motors, temperature controls, capacitors, overload switches or starting relays.
- IV. Electronic control boards, LED lights, LED displays, and Vend motors are warranted against defects in material and workmanship for five (5) years.
- V. Return authorization is required to qualify for warranty replacement. All requests for returns must be in writing or via phone, within the warranty period, and accompanied by a record of the cabinet model and serial number of the machine. Freight carrier return tickets will only be issued to the machine owner for refrigeration system returns. This warranty is voided when the serial number of a machine is missing. If a return is found to be inoperative due to defects in material and/or workmanship, SandenVendo America Inc., will, at its discretion, make necessary repairs or furnish a reconditioned or new replacement part or refrigeration system at no charge.
- VI. "Return Material Tags" indicating cabinet model, machine serial number and explanation of defect must accompany all returned parts or machines. "Return Material Tags" will be furnished upon request. On-site Inspection of defective parts, at SandenVendo America, Inc.'s option, may be used to facilitate credit approval or the replacement of parts.

- VII. SandenVendo America, Inc. will pay normal transportation charges on refrigeration systems and parts replaced under this warranty. If special handling or premium transportation is requested, those charges will be assumed by the machine owner.
- VIII. Any parts and/or refrigeration systems replaced during the warranty period are warranted for the remaining time on the original warranty.
- IX. This warranty DOES NOT apply to machines located outside the United States, Canada, and Mexico, reconditioned equipment, equipment sold "as is", or components designed to work on electric currents other than 110/120v 60 cycle, as specified on the serial tag.
- X. Title and risk of loss pass to the machine owner on delivery of the vending machine, replacement parts and/or refrigeration system to the common carrier. All loss and damage claims are the responsibility of the machine owner and must be filed with the delivering carrier.
- XI. This warranty DOES NOT include any service guarantee, either explicit or implied, nor will it extend to cover incidental or consequential damages resulting from purchaser or third party negligence, accident, vandalism, or an act of God.
- XII. SandenVendo America, Inc. reserves the right to make design changes, additions to, and improvements upon any of our product without incurring any obligation to incorporate same on any product previously manufactured.
- XIII. This warranty is in lieu of all other express warranties or other obligations or liabilities on our part, and we neither assume nor authorize any person to assume for us, any other obligation for liability in connection with the sale of said machines or parts thereof. EXCEPT AS SPECIFICALLY PROVIDED HEREIN, THERE ARE NO WARRANTIES GIVEN, EITHER EXPRESS OR IMPLIED, AND ALL OTHER WARRANTIES, INCLUDING SPECIFICALLY BUT WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED.