



**The SandenVendo Company**  
10710 Sanden Drive, Dallas, TX 75238

**TECHNICAL SERVICES  
ADVISORY MEMO**

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**To: Technical Support**

**From: Engineering**

**Date: 5-09-16**

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**Subject: Defrost setting in RSC controller**

**Remarks:** ☒ For Your Review

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The advisory memo addresses the possibility of units shipped with wrong defrost setting in programming. This causes the unit to go into defrost mode and the unit will not cool.

The lot code affected is 16044T with Model number RSC6RA009.

**Symptom:** The RSC unit toggles between defrost mode and regular refrigeration mode.

**Recommended Fix:** Set the "dit" setting under "dEF" from '0' to '8' ( 8 hours )

Please perform the following steps:

1. Press and Hold BTN F2 and F4 until the display will read " PAr".
2. Press BTN F4 to enter – Display will read "CP".
3. Press BTN F1 to scroll to "dEF".
4. Press BTN F4 to enter, the display will show "dit".
5. Press BTN F4 to enter , the display will show "0".
6. Press BTN F2 until the value increases to "8".  
NOTE: You can use BTN F1 to decrease the value.
7. Press BTN F4 to set – the display will read "dit".
8. Press BTN F2(3x) until the display reads the ambient case temperature.
9. Confirm the compressor is "On" for more than a minute.

If you need further information or assistance

Please call Sanden Vendo Technical Service at 800-344-7216 ext 9935

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